

E-merging views from



Center for *Personalized* Education for Physicians

## Welcome to E-merging Views

The sixth issue of our e-bulletin wraps up the year for CPEP news. Please talk back to your e-bulletin so that we can represent your thoughts and ideas. Visit our website at [www.cpepdoc.org](http://www.cpepdoc.org) or contact us at (303) 750-7150 or [cpep@cpepdoc.org](mailto:cpep@cpepdoc.org).

### 15 Reach the Summit in 10 Hours or Less

Fifteen individuals from medical boards representing 12 states and one Canadian province heard the “facts, truths and stories” about CPEP’s assessment and educational intervention processes at the annual Learning Summit. The climb to CPEP “enlightenment” began October 16 at the Radisson Hotel Denver Southeast, and continued with dinner at Morton’s Steakhouse and a trek to CPEP’s offices on October 17 to experience CPEP’s evaluation modalities. The afternoon sessions offered participants an opportunity to learn about CPEP’s effective educational interventions and its newest offering, the Clinical Practice Re-Entry Program.

The Learning Summit, according to the feedback from medical boards, was a resounding success. Here are some of their remarks:

- “Our Board has looked at other education programs geographically closer to us but this Summit made it clear that CPEP’s approach is advanced over these newer programs.”
- “Most helpful in getting a real picture of the assessment and education processes and getting my questions answered.”
- “Content was great and staff was straightforward and receptive to questions.”
- “This program made me reflect on issues concerning remediation which I had not considered before and answered questions I had about the process.”

One week later, the North Carolina Medical Board came West for a “Mini-Learning Summit.” Following their visit to CPEP, the North Carolina board members left Denver with an enhanced understanding of the CPEP program and their objectives met.

### CPEP Launches New Physician Practice Re-Entry Program

In response to today’s society where a person’s financial and family responsibilities can change quickly and unexpectedly, career mobility and preparedness is paramount. CPEP now provides a program that enables physicians to return to clinical practice with the training and support they need to resume their medical career after an extended absence. Physicians are eligible for this program if they were in good standing in the medical community prior to leaving practice.

The Clinical Skills Analysis provides targeted information about the physician’s strengths as well as educational needs that impact his or her return to practice. According to Kristin Hasley, M.H.P.E., education services consultant, the re-entry physicians typically have solid knowledge, decision-making, communication and documentation skills. “Any gaps that they have generally can be attributed to their absence from practice and inability to keep up with technology or pharmacotherapy,” Hasley said.

CPEP has established collaborative relationships with a number of academic and community educational organizations throughout the country, allowing physicians to access local resources for their retraining activities.

“This program provides an evaluation and educational experience that identifies any skill or knowledge base needs and facilitates a safe transition into a clinical practice,” says Elizabeth Korinek, M.P.H., CPEP’s executive director.

For more information on the Re-Entry Program, email [cpep@cpepdoc.org](mailto:cpep@cpepdoc.org) or call (303) 750-7150.

## Inside the Office

**T**wo employees have joined the CPEP staff this Fall.

**Susan Beckman** filled a new position at CPEP, as marketing communications specialist. She has more than 20 years of experience in developing integrated marketing and public relations plans for nonprofit healthcare organizations. Her past positions included communications director for Donor Alliance, the federally designated organ procurement organization for Colorado and Wyoming, and public relations/education coordinator for Porter Adventist Hospital Transplant Service in Denver. She is a board member of Business Marketing Communications, Colorado Chapter.

**Sharon Miller**, CPEP's education program coordinator, has more than seven years experience in the health education field. Miller was employed as a member services coordinator for the Association of Surgical Technologists, based in Englewood, Colorado. In this position, she supervised the processing and tracking of continuing education units for its 12,000 certified members. Subsequently, she was promoted to manager of accreditation services for the Committee on Accreditation of Educational Programs for Emergency Medical Services Professions. The application process for accreditation of EMT-paramedic educational programs, for which Miller managed, involved maintaining business relationships with program directors, physicians and academic deans.

**Kristin Hasley**, M.H.P.E., who has served as CPEP's director of education services, resigned her position in order to devote time to her two sons. She will continue her affiliation with the organization as a consultant for the education program.

CPEP is pleased to announce that **Elizabeth Grace**, M.D., associate medical director for assessment and education services, has assumed the responsibility for the educational intervention program activities. Dr. Grace has served roles in clinical education for the University of Colorado Health Sciences Center, and has conducted peer review for the public sector.

## CPEP Takes Research to Canada

**B**oard member Joel Dickerman, D.O., presented a poster entitled "Personalized, Education Interventions for Physicians and Effect on Medical License Status" at the 31<sup>st</sup> North American Primary Care Research Group (NAPCRG) annual meeting held October 25-28 in Banff, Alberta. This research was one of 125 poster submissions accepted by the NAPCRG Program Committee. Elizabeth Korinek, M.P.H., and Kristin Hasley, M.H.P.E, collaborated with Dr. Dickerman on this study, and it represents CPEP's ongoing efforts to conduct research on participant outcomes and program impact.

**Objective:** To evaluate whether completion of a personalized, educational intervention through CPEP could help primary care and specialty physicians identified as having educational deficits attain or retain an unrestricted medical license.

**Methods:** Between 2000 and 2001, 47 clients were recommended to undergo a CPEP educational intervention. Of these 47 clients, 16 clients completed an educational intervention with CPEP and 31 clients did not. A comparison was made between these two groups.

**Conclusions:** Completing a CPEP educational intervention is an effective means for physicians with a restricted, suspended, or inactive license to improve their license status. It appears to help physicians maintain an unrestricted active license; however, numbers studied were low.

For a copy of the manuscript, e-mail [cpep@cpepdoc.org](mailto:cpep@cpepdoc.org) or call (303) 750-7150.

### CPEP Calendar

Please note the following dates for CPEP's Patient Care Documentation Seminar:

December 2, 2003

March 5, 2004

August 6, 2004

December 3, 2004

All seminars are offered from 7:30 a.m. to 4 p.m. at COPIC Companies in Denver. Sponsored by CPEP, COPIC and the Colorado Foundation for Medical Care.

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## Time is of the Essence

With the year drawing to a close, CPEP would like to encourage medical board staffs, hospitals, attorneys and others to contact us if you have referrals needing prompt attention. Because of the holidays, our calendar for November and December is limited in space for assessing and meeting with physicians. For more information or to make a referral, call (303) 750-7150.

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