



Advanced Skills in Clinician-Patient Communication **Denver, Colorado**

Advanced Skills in Clinician-Patient Communication is designed to help clinicians refine and enhance their patient communication skills. The intensive 2.5 - day program provides education and opportunities to apply and practice new skills with simulated patients. Each participant will identify and work on individual goals, and the small group format facilitates personalized learning and individual coaching opportunities.

This course is designed to fulfill licensing board or credentialing requirements for remedial education. It is also appropriate for those who simply wish to improve their skills in this critical area. The course is based on content from the **Institute for Healthcare Communication (IHC)** and is taught by faculty with extensive experience.

Topics covered in this course include:

1. Communication to enhance health outcomes
2. "Difficult" clinician-patient relations
3. Communication and computers in the exam room
4. HCAHPS Scores and application of communication skills
5. Disclosing unanticipated medical outcomes

Schedule

- **Day 1:** 6:30 pm – 9:00 pm
- **Day 2:** 8:00 am – approximately 4:30 pm. *Breakfast and lunch included*
- **Day 3:** 8:00 am – 5:00 pm. *Breakfast and lunch included*

The fee for this activity is \$1,995. Enroll online at
www.cpepdoc.org/programs-courses/clinician-patient-communication

This live activity has been approved for a maximum of 17.5 AMA PRA Category 1 Credits (plus 1.5 hour pre-work credit). Physicians should claim only the credit commensurate with the extent of their participation in the activity.

For more information or to enroll, please call (303) 577-3232 or
www.cpepdoc.org/programs-courses/clinician-patient-communication