

Practice Monitoring Program (Quality Review Program)



Program Purpose

In the Practice Monitoring Program (PMP), also known as the Quality Review Program (QRP), qualified physician reviewers (Reviewer) conduct chart reviews and report whether a participant is practicing in accordance with generally accepted standards of medical practice. Participants enroll in the program to address practice monitoring disciplinary agreements or actions set forth by a regulatory licensing board (Board), practice group, or other organization. Physicians, physician assistants, and other healthcare professionals may benefit from utilizing PMP.

Options for PMP

- Participants may be required to enroll in PMP to monitor the quality of patient care following completion of CPEP's Competence Assessment and Educational Intervention Program.
- Participants may enroll in PMP to address monitoring requirements of orders from Boards or other organizations, without completion of a prior assessment or education program.

Scope of Services

The PMP designs a monitoring process to meet the specific requirements of the individual's order/agreement. The duration of PMP is usually specified in the order or by the referrer, and varies from one to five years, ending upon successful completion of the process. Chart reviews are conducted by an impartial Reviewer. CPEP determines the qualifications needed for the review and identifies the Reviewer. If requested, the Board or referrer approves CPEP's selection. CPEP provides protocols and forms for reviews, coordinates chart selection and oversees the review process. If a Reviewer rates a chart as falling below the standard of care, CPEP will have another physician review the chart to confirm the finding.

The PMP includes:

- Review of randomly selected patient charts from the participant's practice, which occur at scheduled intervals.
Scope of monitoring activities, interval for review, and number of charts reviewed are determined by the referring organization.
- Submission of objective, detailed reports to the referrer and participant, generally monthly for three months and then quarterly thereafter, or as needed to meet stipulation requirements.
The reports provide a description, analysis, and rating of each patient chart reviewed.

Benefits

- PMP is tailored to the requirements of the individual's specific order/agreement.
- The healthcare professionals are able to continue clinical practice while receiving feedback that may assist in bringing their practice into compliance with current standards.
- PMP may be an alternative to a more restrictive action.
- PMP is useful as a stand-alone program or to provide ongoing monitoring following completion of CPEP's Competence Assessment and Educational Intervention Program.

For more information, please contact us at
(303) 577-3232 or www.cpepdoc.org.