



# Helping Professionals... Protecting Patients

Problem/Issue:							
<b>Professionalism/Ethics</b> <ul style="list-style-type: none"> <li>Misrepresentation</li> <li>Failure to disclose</li> <li>Practicing outside of scope or without a license</li> <li>Boundary and communication issues</li> <li>Financial impropriety</li> <li>Privacy and respect violations</li> <li>Failure in supervisory responsibilities</li> <li>Drug diversion</li> <li>Other ethical breaches</li> </ul>	<b>Prescribing Controlled Substances (CS) and Chronic Pain Management</b> <ul style="list-style-type: none"> <li>Prescribing of CS:               <ul style="list-style-type: none"> <li>-In large quantities</li> <li>-With early refills</li> <li>-Without response to aberrancies</li> <li>-To suspected drug abusers</li> </ul> </li> <li>Inappropriate treatment of patients with chronic pain</li> </ul>	<b>Peer Communication</b> <ul style="list-style-type: none"> <li>Communication with peers or subordinates that strains colleague or staff functions</li> </ul>	<b>Patient Communication</b> <ul style="list-style-type: none"> <li>Patient complaints about clinician communication</li> <li>Ineffective patient communication</li> <li>Delivering difficult or disappointing news to patients</li> </ul>	<b>Documentation</b> <ul style="list-style-type: none"> <li>Late or missing documentation</li> <li>Diagnosis and treatment are not supported by documentation</li> <li>Failure to explain clinical thinking</li> <li>Discrepancies between sections of the notes</li> <li>Poor documentation of prescribing practices</li> </ul>	<b>Clinical Competence (concerns or screening)</b> <ul style="list-style-type: none"> <li>Substandard care</li> <li>Improper prescribing of controlled drugs</li> <li>Complication rates</li> <li>Poor outcomes</li> <li>Patient complaints</li> <li>Non-standard medical care</li> <li>Practice drift/change in scope of practice</li> <li>Following significant health issue</li> <li>Aging clinician</li> </ul>	<b>Absence from Practice</b> <ul style="list-style-type: none"> <li>Resuming patient care after an extended <i>voluntary</i> absence:               <ul style="list-style-type: none"> <li>- Caring for family members</li> <li>- Pursuing other careers</li> <li>- Recovering from medical event</li> <li>- Returning to practice after retirement</li> </ul> </li> <li>While in active practice, seeking to resume privileges that the clinician has not practiced recently</li> </ul>	<b>Ongoing Monitoring</b> <ul style="list-style-type: none"> <li>Verification of ongoing adherence to generally accepted standards of medical practice</li> <li>Verification of proper prescribing of controlled drugs and use of PDMP</li> </ul>

CPEP Program(s) To Address Problem/Issue:							
<ul style="list-style-type: none"> <li>PROBE Program</li> <li>PROBE Plus (follow-up program)</li> <li>Clinical Competence Assessment <i>and</i> Educational Intervention Program</li> <li>Improving Inter-Professional Communication Course</li> </ul>	<ul style="list-style-type: none"> <li>Prescribing Controlled Drugs Course</li> <li>Basics of Chronic Pain Management Course</li> <li>Clinical Competence Assessment and Educational Intervention</li> <li>Practice Monitoring Program</li> </ul>	<ul style="list-style-type: none"> <li>Improving Inter-Professional Communication Course</li> </ul>	<ul style="list-style-type: none"> <li>Clinician/Patient Communication Course</li> </ul>	<ul style="list-style-type: none"> <li>Medical Record Keeping Seminar <i>and</i></li> <li>Medical Record Keeping Follow-up Program</li> </ul>	<ul style="list-style-type: none"> <li>Clinical Competence Assessment/Educational Intervention</li> <li>Practice Monitoring</li> <li>Prescribing Controlled Drugs Course</li> <li>Basics of Chronic Pain Management Course</li> <li>Fitness for Duty Evaluation</li> <li>Late Career Screen</li> </ul>	<ul style="list-style-type: none"> <li>Reentry to Clinical Practice Program</li> <li>Prescribing Controlled Drugs Course</li> <li>Basics of Chronic Pain Management Course</li> <li>Medical Record Keeping Seminar</li> <li>Communication Courses</li> </ul>	<ul style="list-style-type: none"> <li>Practice Monitoring Program</li> </ul>

For more information: visit our website [www.cpepdoc.org](http://www.cpepdoc.org) or contact us at 303-577-3232

## CPEP Programs

<p><b><u>PROBE (Professional/ Problem-based Ethics)</u></b> Non-adversarial ethics and boundaries program for healthcare professionals referred by licensing boards or other oversight entities. Intensive small group sessions. Discussions and case analyses facilitate participant "probing" into why they went astray. Written report provided; grading is pass/fail.</p> <p><b><u>PROBE Plus</u></b> <i>Optional 6-month follow-up program</i></p>	<p><b><u>Prescribing Controlled Drugs</u></b> Developed by the Vanderbilt Center for Professional Health, this 3-day course teaches appropriate prescribing practices, facilitates an understanding of personal motivations and responsibilities in the patient encounter, and cultivates skills in substance abuse identification.</p> <p><b><u>Basics of Chronic Pain Management</u></b> This 1-day course provides primary care and non-pain management specialists with the information they need to treat chronic pain patients with confidence. Covers best management approaches, treatment options, when to refer and more.</p>	<p><b><u>Improving Inter-Professional Communication</u></b> This 2.5-day course is designed to give healthcare professionals the skills they need to employ professional and effective communication in the workplace. Participants learn how to recognize personal communication styles, improve medical team dynamics and patient care outcomes, and support behavior change.</p>	<p><b><u>Advanced Skills in Clinician/Patient Communication</u></b> For healthcare providers in need of both basic and advanced skills, including difficult patient relationships, giving disappointing news and negotiating treatment decisions. This 2.5-day course is based on content from the Institute for Healthcare Communication.</p>	<p><b><u>Medical Record Keeping Seminar</u></b> A 1-day seminar designed to provide more efficient, effective methods of documenting patient care.</p> <p><b><u>Follow-up Program</u></b> <i>Optional 6-month program includes chart reviews every two months, detailed feedback, and coaching to help participants integrate new skills into daily practice. Written reports provided; pass/fail determination.</i></p>	<p><b><u>Competence Assessment and Education Program</u></b> In-depth evaluation and education program tailored to the professional's specialty and practice. Provides detailed information about clinical competence and offers personalized educational solutions to address concerns of oversight agencies and referring organizations.</p> <p><b><u>Late Career Screen or Fitness for Duty Evaluation</u></b> Objective screening or in-depth evaluation for clinicians when there are questions about competence related to age or significant health</p>	<p><b><u>Reentry to Clinical Practice Program</u></b> Designed for clinicians returning to practice after a voluntary absence, the program provides a 1-2 day focused skills evaluation and a personalized reentry plan that helps professionals meet their goal of safely returning to clinical practice.</p>	<p><b><u>Practice Monitoring Program</u></b> Provides on-going monitoring for clinicians under sanction by state licensing boards. The program is designed to meet the specific requirements of the individual's Board action and can include regular chart reviews and site visits by qualified consultants. Duration varies based on stipulation from 12 months to 5 years.</p>
---	---	---	--	--	--	--	---

## Target Audience

Any healthcare professional (multidisciplinary)	Healthcare professionals who prescribe controlled substances and/or treat patients with chronic pain	<ul style="list-style-type: none"> <li>• Physicians</li> <li>• Physician assistants</li> <li>• Advanced practice nurses</li> <li>• Other clinicians</li> </ul>	<ul style="list-style-type: none"> <li>• Physicians</li> <li>• Physician Assistants</li> <li>• Advanced Practice Nurses</li> <li>• Other clinicians</li> </ul>	<ul style="list-style-type: none"> <li>• Physicians</li> <li>• Physician Assistants</li> <li>• Adv. Practice Nurses</li> <li>• Dentists</li> <li>• Podiatrists</li> <li>• Chiropractors</li> </ul>	<ul style="list-style-type: none"> <li>• Physicians</li> <li>• Physician Assistants</li> <li>• Advanced Practice Nurses</li> <li>• Podiatrists</li> </ul>	<ul style="list-style-type: none"> <li>• Physicians</li> <li>• Physician Assistants</li> <li>• Advanced Practice Nurses</li> <li>• Podiatrists</li> </ul>	<ul style="list-style-type: none"> <li>• Physicians</li> <li>• Physician Assistants</li> <li>• Advanced Practice Nurses</li> <li>• Podiatrists</li> </ul>
---	--	--	--	--	---	---	---

## Fees\* and CME\*\*

<p><b><u>PROBE</u></b> Course fees: Tier I: \$1,795 Tier II: \$2,250</p> <p>CME: 25.25 Credits</p> <p><b><u>ProBE Plus</u></b> Call for pricing</p>	<p><b><u>Prescribing Controlled Drugs</u></b> Course fee: \$2,525 CME: 22.75 Credits</p> <p><b><u>Basics of Chronic Pain Management</u></b> Course fee: o \$350 if attending PCD o \$550 all others CME: 8 Credits</p>	<p><b><u>Improving Inter-Professional Communication</u></b> Course fee: \$2,250 CME: 23 Credits</p>	<p><b><u>Advanced Skills in Clinician/Patient Communication</u></b> Course fee: \$2,250 CME: 19 Credits</p>	<p><b><u>Medical Record Keeping Seminar</u></b> Course fee*: \$995 (early registration) * COPIC-insured: \$300 discount CME: 10 Credits</p> <p><b><u>Follow-up Program</u></b> Follow-up fee: \$1,550</p>	<p><b><u>Assessment/Education</u></b> • Assessment*: o \$7,000 - \$11,500 • Education Plan*: o \$1,700 - \$1,950 • Monthly monitoring*: o \$675 - \$875 * After Fee Support for qualified participants <b><u>Late Career Screen and Fitness for Duty</u></b> Call for pricing</p>	<p><b><u>Reentry Program</u></b> • Evaluation and Reentry Plan*: o \$8,000 - \$13,000 • Monthly monitoring*: o \$675 - \$875 * After Fee Support for qualified participants</p>	<p><b><u>Practice Monitoring Program</u></b> • Enrollment fee: o \$1,500 (after Education Plan) o \$3,000 (all others) • Fee per Chart Review: Varies based on stipulation</p>
---	--	---	---	---	---	---	--

\*2018 enrollment fees are subject to change    \*\* All CME is AMA PRA Category 1 Credit